

MASSACHUSETTS BEHAVIORAL HEALTH ACCESS (MABHA)

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The MABHA website has a new design as of July 2018. The goals of this new design include:

- easier navigation
- simpler and more understandable language
- shorter content
- better responsiveness when using small devices like cellphones, tablets, etc.

What can MABHA help with?

Providers and individuals can use the MABHA website to find mental health and substance use disorder treatment resources.

These are the service groups that you can search for:

- Youth and Family Services
- Substance Use Disorder Services
- Mental Health Services

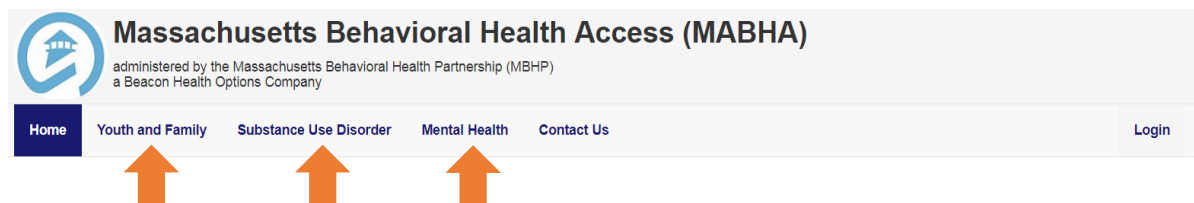
There are some 24-hour level of care services that require a login to search. Logins are available only for providers and facilities.

Service group pages

Each group of services has its own section on the website. In each section, you can find the description of the services and a link to the search page.

These pages can be accessed in two different ways:

1. Click the name of the group in top main menu on **any** page.



2. Click the “Service Description” link inside the group button in the home page.

Massachusetts Behavioral Health Access (MABHA)
administered by the Massachusetts Behavioral Health Partnership (MBHP)
a Beacon Health Options Company

Home Youth and Family Substance Use Disorder Mental Health Contact Us Login

Select Language
Powered by Google Translate

The Massachusetts Behavioral Health Access (MABHA) website helps both providers and members locate openings in mental health and substance use disorder services. We welcome everyone to search for services that they can access directly from their community.

What can MABHA help with?

There are three groups of services available for public searching on MABHA. Please refer to each of these sections for details.

- Youth and Family Services
- Substance Use Disorder Services
- Mental Health Services

Please note that some 24-hour levels of care require [Login](#).

Youth and Family Services
• [Service Description](#)
• [Find Provider Openings](#)

Substance Use Disorder Services
• [Service Description](#)
• [Find Provider Openings](#)

Mental Health Services
• [Service Description](#)
• [Find Provider Openings](#)

[Contact Us](#) for further assistance.

Search page

The search page can be accessed in two different ways:

1. Click the “Find Provider Openings” link inside the group button on the **Home** page.

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Home Youth and Family Substance Use Disorder Mental Health Contact Us Login

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Youth and Family Services
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[Find Provider Openings](#)

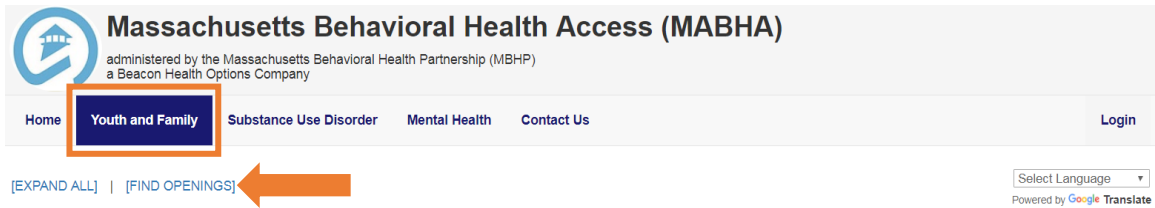
Substance Use Disorder Services
• [Service Description](#)
[Find Provider Openings](#)

Mental Health Services
• [Service Description](#)
[Find Provider Openings](#)

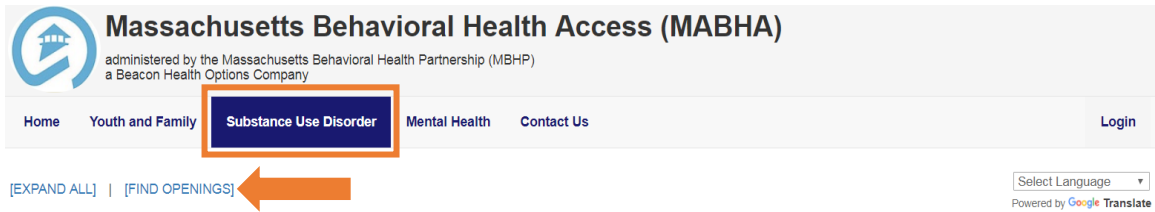
[Contact Us](#) for further assistance.

2. Click the link “Find Openings” link at the top of each service group page.

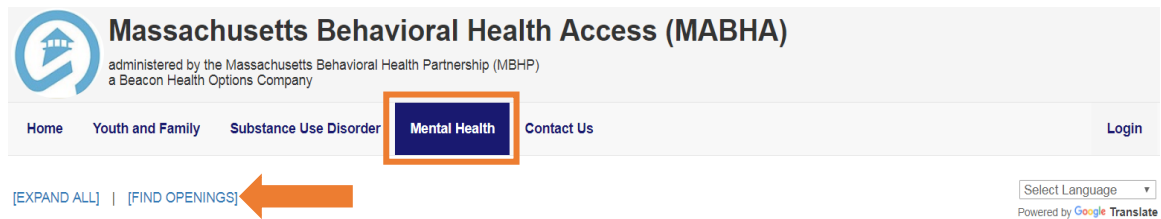
- From the **Youth and Family** page:



- From the **Substance Use Disorder** page:



- From the **Mental Health** page:

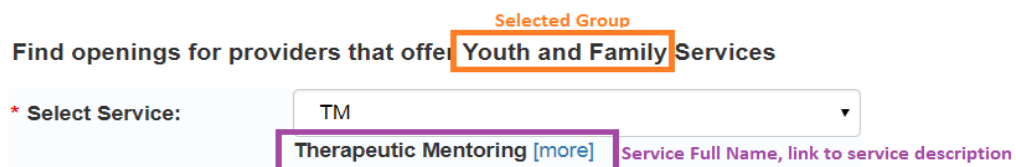


How to search

**Some 24-hour levels of care require login.*

Steps to search for services:

1. **Select the section you want to search in.**
 - a. Select Youth and Family, Substance Use Disorder, or Mental Health at the top.
 - b. The services are listed by their acronyms. Once the service is selected, the full name of the service is displayed. Click [more] to see the full service description.



2. Enter the age of the individual you are searching for.

* Specify Age:

3. Select location type. The drop-down choices are zip code or city.

* Location Type:

- a. When searching for Intensive Care Coordination (ICC), only the zip code option will be available.
- b. If you choose zip code, the zip code of the individual's residence should be entered.

* Location Type:
* Zip Code:

- c. If you choose city, the city of the individual's residence should be entered.

* Location Type:
* Massachusetts City:

- d. Only Massachusetts cities will be accepted. When you start typing the city, a list of cities that start with those letters will appear.

If the letters "Da" are entered, you will see a list of cities that start with "Da." For example, "Da" will show Dalton, Danvers, and Dartmouth.

* Massachusetts City:

4. Select a mile value. This shows how many miles from your zip code or city that you want to search.

* Miles:

- Providers listed on MABH
- Programs that provide se

- a. For Children's Behavioral Health Initiative (CBHI) services, the miles value is fixed at 30 to show only local providers. These services will be marked with a red star in the **Youth and Family** page. However, the miles will not be fixed for Emergency Services Program/Mobile Crisis Intervention (ESP/MCI) services.

5. Once you have filled in all of the information, **click on the "Search" button.**

Search results

IMPORTANT

*The information displayed in the images is sample data.

**Since the real data is updated by the providers/facilities, please call before going to the facility to confirm details of services and availability.

1. When searching for Emergency Services Program/Mobile Crisis Intervention (ESP/MCI), you will only see the name of the provider and the access phone number.

Results for Emergency Service Provider/Mobile Crisis Intervention (ESP/MCI), age 16, zip code 02108

Boston Medical Center/Boston Emergency Services Team (B.E.S.T.)

(800) 981-4357

2. When searching for the other services, two sections will be displayed. You will see a table listing the providers/facilities and a map that shows the provider locations.

a. List of providers/facilities

Results for ATS, age 40, zip code 02108 in a 10 miles radius

* Service availability is not guaranteed. Please call before going to facility.

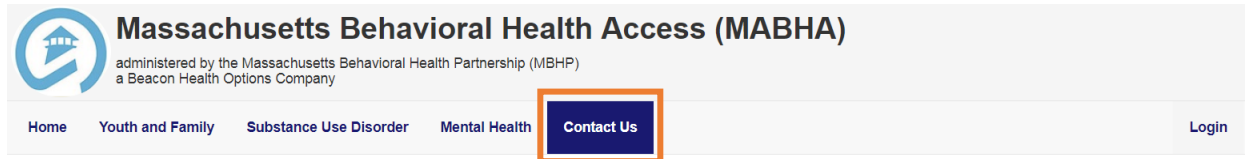
Facility	City	Available Capacity (Openings)	Referral Phone	Comments	Gender	Distance (Miles)	Last Updated
Boston Treatment Center (formerly CAB) - ATS (Adult 18+)	Boston	13		M-7 F-6 UPDATED ON July 19th,2017 AT 1030pm	All	1.55	8 months ago
Arbour-HRI ATS (Adult 18+)	Brookline	2		On inpatient dual diagnosis unit	Male	2.79	8 months ago
Dimock Community Health Center - ATS (Adult 18+)	Roxbury	0			All	5.02	8 months ago
Arbour Hospital ATS (Adult 18+)	Boston	0		On inpatient dual diagnosis unit	All	5.36	8 months ago
Andrew House Boston (Adult 18+)	Jamaica Plain	7		7/20/17 1:00AM SJ	Male	5.36	8 months ago
Phoenix House - ATS (Adult 18+)	Quincy	0		07/20/17 12:30pm LB	Male	6.74	8 months ago

The list can be sorted by clicking the name of the columns in the table (Facility, City, Available Capacity (Openings), Referral Phone, Comments, Gender, Distance (Miles), Last Updated).

To see more information about specific provider/facility, click its name and a details view will be displayed.

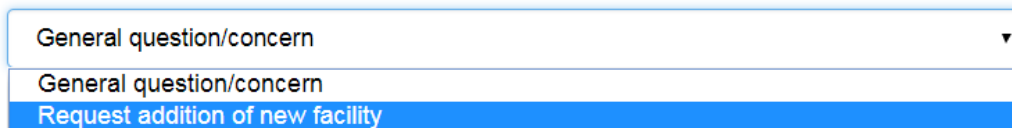
Contact us page

1. The “Contact Us” page can be accessed by clicking “Contact Us” at the top main menu.



2. The purpose of this page is to give the user a way to communicate with MABHA staff for general questions about this website.
Do not submit personal and/or medical health information using this page.
3. There is a new feature for facilities. A facility can request to be added to the MABHA website by selecting the “Request addition of new facility” option from the “Please contact us for:” dropdown and filling out the displayed form.

Please contact us for:



The screenshot shows a dropdown menu with the following options: "General question/concern", "General question/concern", and "Request addition of new facility". The "Request addition of new facility" option is highlighted in blue, indicating it is the selected option.

Users with login

1. Users with login can find additional instructions after logging in. Click the “Resources” option under the username in the top main menu.

